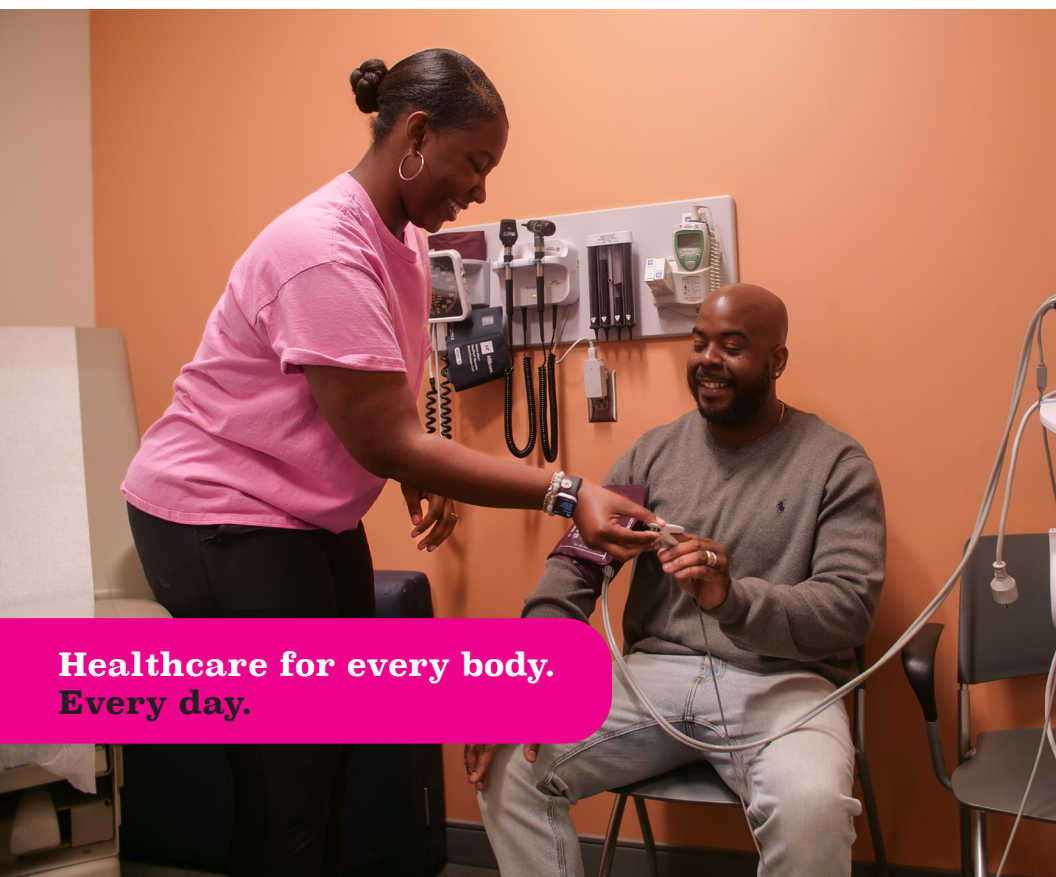




Community Access Network

ANNUAL IMPACT REPORT 2025



**Healthcare for every body.
Every day.**



Community Access Network was founded when a group of physicians, nurses, community leaders and, most importantly, neighbors who had to resort to using the emergency department for their primary care, came together to ask a simple, but transformative question – what if healthcare was truly accessible to everyone, regardless of insurance or income? What would happen if every person could see a doctor when they needed one, without barriers?

From that vision, Community Access Network was born. Today, Community Access Network exists to ensure exceptional, quality, compassionate and comprehensive healthcare for every member of our community, regardless of health status, income or insurance. Open seven days a week with extended evening and weekend hours, we make quality healthcare attainable for everyone – from the single working mother and retired veteran to the young professional building a future.

25,567

Patient Visits

7,149

Patients Served

1,432

Uninsured patients served

SERVICES

Primary Medical Care, including help managing chronic conditions

Integrated Behavioral Health Care, including psychiatry and counseling

Social Services, including shower and laundry, clothes closet and food pantry

Patient Education and health screenings

HIV and Sexual Health Care

KEY OUTCOMES

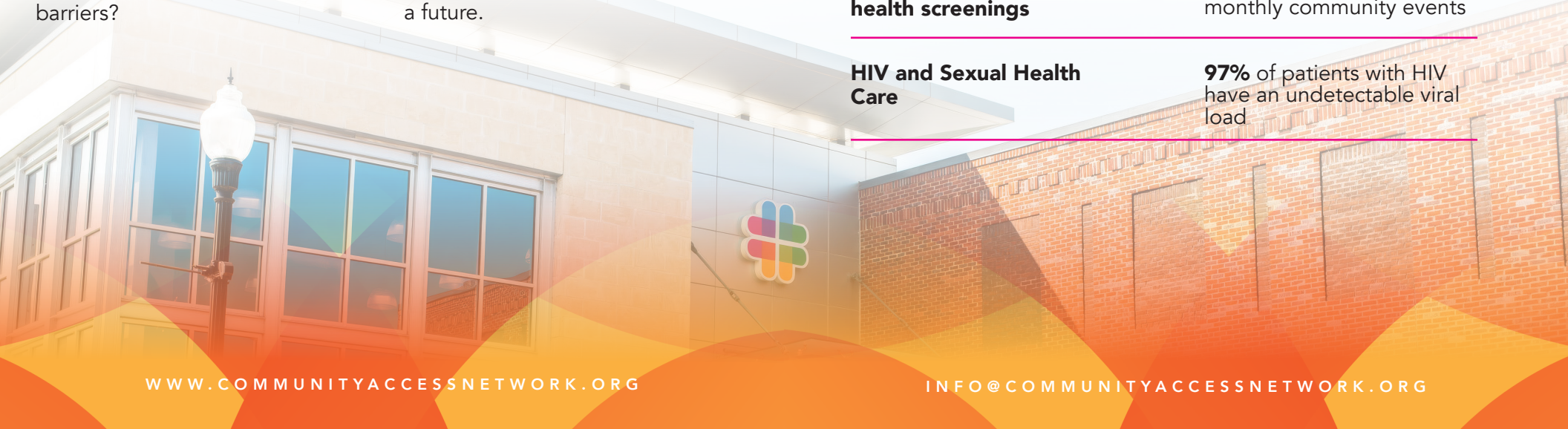
62% of patients with diabetes have their diabetes under control

81% of patients with depression reached remission within 12 months

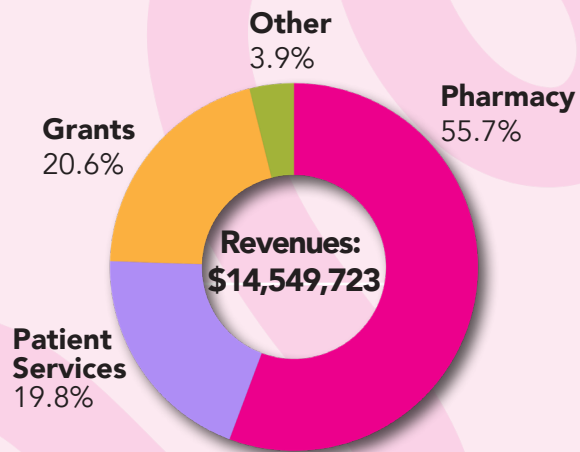
22,000 pounds of fresh produce distributed to over **4,200** community members

Over **3,100** served during monthly community events

97% of patients with HIV have an undetectable viral load

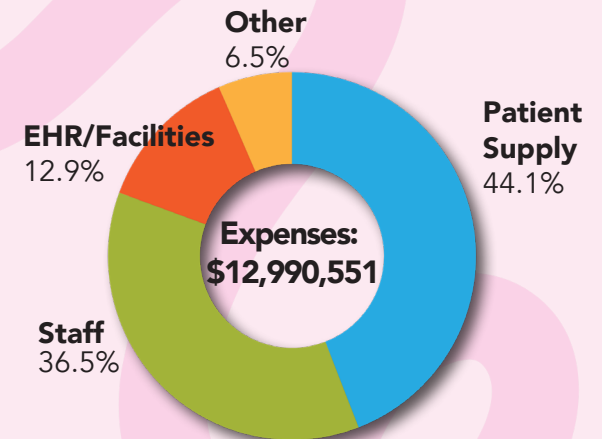


Our Finances



**Average Cost
per Patient
per Year**

\$1,817



Our Future

Community Access Network's Strategic Plan charts a bold path forward: by 2028, we will expand our impact on health and health equity through innovative care, technology, workforce development, and powerful partnerships – ensuring every person has access to high-quality, compassionate healthcare. Even in an uncertain funding environment, we remain unwavering in our commitment to providing barrier-free care with dignity, compassion, and excellence for the communities we serve.



WWW.COMMUNITYACCESSNETWORK.ORG

Our Goals

Continue building financial strength

Expand use of technology and care protocols to increase preventive care and improve health outcomes

Expand behavioral health and substance use disorder treatment

Expand access to emergency dental care

Implement comprehensive harm reduction services

Strengthen partnerships to reduce food and housing insecurity

Bring services to more patients by developing additional telehealth, hybrid care and community-based clinics

Make Community Access Network a workplace of choice

INFO@COMMUNITYACCESSNETWORK.ORG



Our Leadership

BOARD OF DIRECTORS

Chairperson

Charleta Mason

Treasurer

Jim Frenchik, MD

Vice Chairperson

Robert Canida, PHD

Secretary

Nichole Sanders, PHD

Lisa Culpeper Beverley

Joan Deal, DNP

Brenda Farmer, ThD

Rachel Gagen, MD

Cheryl Cabel Glass

Adrienne Howard

Bishop Paul Kee

Sylvia Walker

Danielle Whitted

Jennifer Williams

Pat Young

EXECUTIVE LEADERSHIP TEAM

Chief Executive Officer –

Christina Delzingaro, MBA

Chief Medical Officer –

Michael Judd, MD

Chief Operating and Financial Officer –

Samantha Staples, MHA/MBA

Director of Primary Care –

Jennifer Stirgwolt, DO

Director of Nursing –

Jill Mabe, RN

Director of Behavioral Health –

Heather Keyes, LCSW

Director of Population Health –

Amy Bornhoft

Director of HIV Care and Sexual Health –

Elizabeth Copes, NP

Director of Development and Partner Engagement –

Hylan Hubbard



Our Values

Care, Respect and Privacy

Our patients' health is what drives us. We provide high-quality patient care in a compassionate way, respecting the dignity, privacy and worth of each person.

Empathy

When our patients or co-workers hurt, we hurt. When they need help, we help. Not just because it is our job, but because it is the right thing to do.

Affirming and Innovative

We genuinely care about each other and our patients. This care is demonstrated by our willingness to do things differently to create the best outcomes.

Accessibility

We work to eliminate barriers to accessing healthcare and achieving optimal wellness. Our hours, pricing and services are all designed to make it easy to obtain healthcare. We provide health-related social services to address basic needs. We partner with local and regional healthcare providers to create a continuum of services to improve the overall health of our community.

Acknowledge and Act

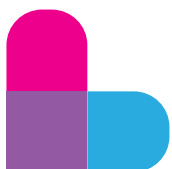
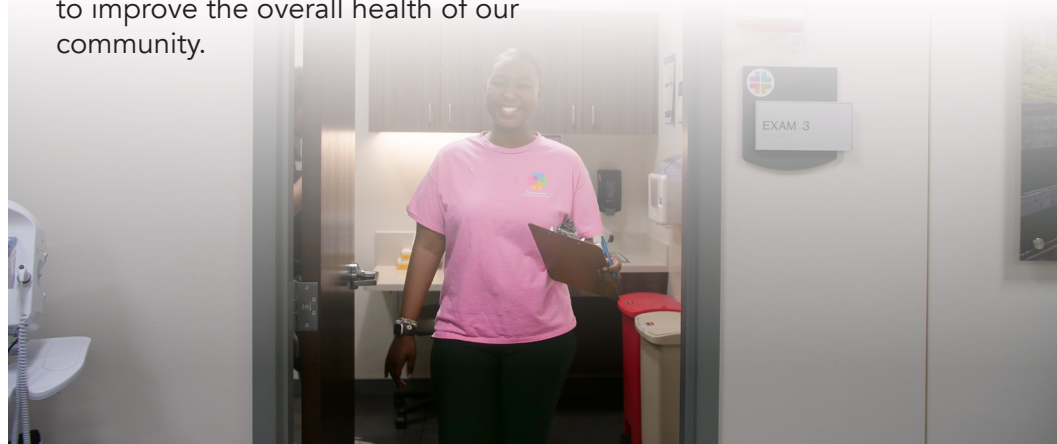
We don't ignore problems – we fix them! We listen, take responsibility and act. As an organization, we have goals and so do our co-workers and patients. By helping our co-workers and patients meet their goals, we move our organization forward. We are innovative and progressive as we push ourselves to create a better community.

Advocacy

We are a proactive catalyst for community and individual change. We join our voices with patients and others to advocate for an equitable, patient-centered healthcare system. We impact lives and communicate with respect, dignity and courtesy. We strive to be authentic and transparent.

Community Engagement

This is our neighborhood. This is where we call home. Our community has given us the gift of belonging. We strive to be worthy of that gift.





Community
Access Network



800 Fifth Street
Lynchburg VA, 24504
(434) 818-7800